

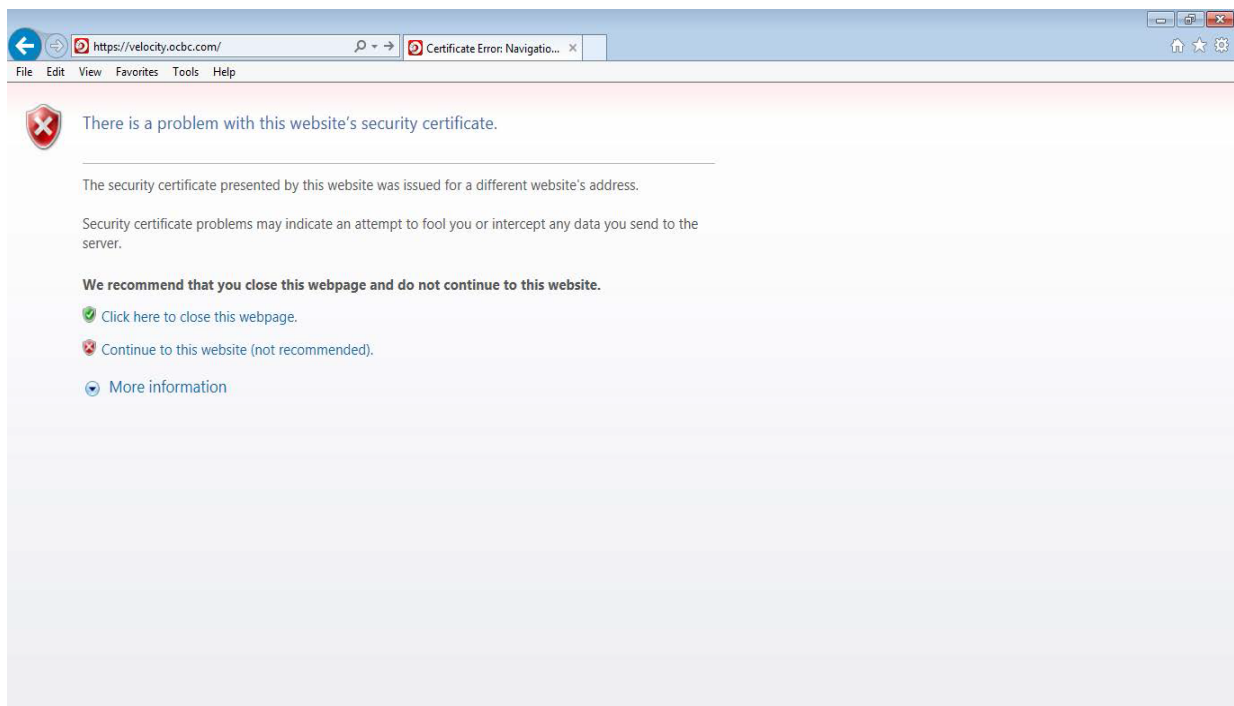
Security Tips on Website Security Certificate Warnings

What you should do when you encounter SSL Certificate/Website Security Certificate Warnings

Secure Sockets Layer (SSL) is the standard security technology for creating an encrypted connection between the bank's web server and your browser. This connection ensures that all data passed between the bank's web server and your browser remains private and integral. SSL is an industry standard and is used by the bank in the protection of online transactions with our customers.

This secure connection has an encryption key assigned to it in the form of SSL certificate. If you happen to access Velocity@ocbc through an email link or other website links and encounter the certificate warning or error message indicated below, [please log off immediately and inform the bank.](#)

[Certificate Warning](#)



Certificate Error

The screenshot shows a web browser window with the address bar displaying `https://velocity.ocbc.com/`. A red box highlights a "Certificate error" message in the address bar. The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". Below the browser window is the OCBC Bank logo. The main content area displays the "Velocity@ocbc 2.0" login page, which is marked as a "Secured Site". The page contains a "Select your country" dropdown menu with "Malaysia" selected, and three input fields for "Organisation ID", "User ID", and "Password". A "Forgot Password?" link is located below the password field. A red "Login" button is positioned at the bottom of the form.